As a member of Automatic Sprinkler Local 281, U.A. Welfare Fund, you now have access to virtual visits.

Getting sick is never convenient, and finding time to get to the doctor can be hard. Blue Cross and Blue Shield of Illinois (BCBSIL) provides you and your covered dependents access to care for non-emergency medical issues through MDLIVE.

Whether you’re at home or traveling, access to a board-certified doctor is available 24 hours a day, seven days a week. You can speak to a doctor immediately or schedule an appointment based on your availability. Virtual visits can also be a better alternative than going to the emergency room or urgent care center.*

**MDLIVE doctors can help treat the following conditions and more at no cost to you:**

**General Health**
- Allergies
- Asthma
- Nausea
- Sinus infections

**Pediatric Care**
- Cold
- Flu
- Ear problems
- Pinkeye

* In the event of an emergency, this service should not take the place of an emergency room.

Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association
Get connected today!

To register, you’ll need to provide your first and last name, date of birth and BCBSIL member ID number.

Connect
Computer, smartphone, tablet or telephone

Interact
Real-time consultation with a board-certified doctor

Diagnose
Prescriptions sent electronically to a pharmacy of your choice (when appropriate)

Website:
Visit the website MDLIVE.com/bcbsil
• Choose a doctor
• Video chat with the doctor
• You can also access through Blue Access for Members℠

Mobile app:
• Download the MDLIVE app from the Apple App Store℠, Google Play℠ Store or Windows® Store
• Open the app and choose an MDLIVE doctor
• Chat with the doctor from your mobile device

Telephone:
• Call MDLIVE (888-676-4204)
• Speak with a health service specialist
• Speak with a doctor

Virtual visits may not be available on all plans. Non-emergency medical service in Idaho, Montana and New Mexico is limited to interactive audio/video (video only). Non-emergency medical service in Arkansas is limited to interactive audio/video (video only) for initial consultation.

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